

SHIPPING & DELIVERY

This document provides you with all the information you need to know to have your <u>brochures and paper</u> <u>materials only</u> to be cleared by customs & shipped to The Moon Palace Golf & Spa Resort, Cancun.

Mexico will apply customs checks and import duties on certain types of goods and there will be restrictions on the circulation of certain products such as; clothing and footwear, food and drinks, toys, flammable items, medical items, seashells, plants and animals.

For items that are not brochure or paper materials, please get in touch with your Reed Midem Account Holder for shipping advice.

Please send confirmation of your shipping to Niomi Parsons: Niomi.parsons@reedmidem.com

DIRECT TO MOON PALANCE HOTEL, CANCUN

by 17 November 2019 via couriers UPS or FEDEX

MOON PALANCE HOTEL, CANCUN - MIPCANCUN FAO: Tania DUGARO and Maurin Baranda SEPTIEN Carretera Cancún-Chetumal Km. 340, Riviera Maya, 77500 Cancún, QROO, Mexico + 52-998-881-6000

Sent by: (COMPANY NAME AND CONTACT PERSON)

Your company is fully responsible for all costs associated to shipping your materials to Cancun. Reed MIDEM cannot be held responsible for non-delivery or for the cost incurred for delivery to Cancun.

18th November is a national bank holiday to commemorate Mexican Revolution Day. This will affect deliveries and suppliers throughout the country, and may also affect services over the weekend 16-17 November.

Please provide return shipping labels with you to MIPCancun for packages you plan to ship back, including the following information:

- Return address
- Return company contact and contact details (phone number)
- Shipping Company
- Tracking number